

[Date]



Bommarito Ford | 675 Dunn Rd, Hazelwood, MO 63042 | Main Phone: (888) 696-4066 | bommaritoford.com

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Dear [Customer_First_Name] [Customer_Last_Name],

Thank you for recently servicing your [Vehicle_Year] [Vehicle_Make] [Vehicle_Model] at [Dealer_Name]. We truly value your business and we want to make sure everything was completed to your satisfaction.

We would appreciate it if you could take a minute to fill out your customer satisfaction survey [LINK]. Your feedback is very important to us.

If we can improve your experience in any way, please don't hesitate to contact me at [Dealer_Service_Phone].

Thanks again for your business. We look forward to seeing you again soon.

Sincerely,
Kurt Kobusch
Service Manager
[Dealer_Name]



[Click here to fill out a customer satisfaction survey](#)

Service Hours

Monday to Friday: 7:30am-5:30pm
Saturday & Sunday: Closed



Schedule an appointment online today!



Or call us today at [Dealer_Service_Phone].



Survey

1 When arriving for service did someone greet you promptly?
 Yes No No Answer

2 Was your vehicle ready by the original time promised?
 Yes No No Answer

3 Overall, how satisfied were you with your service consultant?
Completely Satisfied
Satisfied
Somewhat Satisfied
Dissatisfied

4 Were all of your service concerns corrected on this visit?
 Yes No No Answer

5 Based on this service visit, how satisfied are you with Bommarito Ford?
Completely Satisfied
Satisfied
Somewhat Satisfied
Dissatisfied

6 Please share your comments with us regarding your last visit.

THANK YOU FOR YOUR TIME

SUBMIT